

# **Ian Benson**

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## **Education**

**University of Vermont**, Burlington VT May 2016  
*Bachelor of Arts in Computer Science*

**University of Southern California**, Los Angeles CA May 2001  
*Bachelor of Arts in Cinematic Arts*

## **Experience**

**Vermont Systems**, Essex Junction VT June 2017 – March 2020  
*Customer Service Representative*

- guided customers through the process of setting up RecTrac software to best suit their needs
- advised customers on payment options, practices, and setup
- remotely solved technical issues and solved problems through zoom video conferencing
- created and edited video tutorials demonstrating RecTrac software operations
- documented and filed software bugs with appropriate screenshots

**University of Vermont**, Burlington VT August 2013 – May 2016  
*Digital Art Lab Monitor*

- opened and closed lab, helped students with Adobe Photoshop, Adobe Premier
- resolved printer issues, maintained printer

**Highland Lodge**, Greensboro VT August 2010 – April 2011  
*Advertising & Promotions Manager*

- branded the business with consistent image-appropriate marketing through posters, video commercials, social media postings, website updates

**Freelance Video Editor**, Los Angeles CA February 2006 - October 2008

*Eye Edit* - assisted lead editor in all aspects of project, created sound design, subclipped takes, archived sequences daily, output sequential cuts of the feature film 'Street Boss' to DVD

*Storm Studios* – edited launch promos for new shows 'Hot Guys Who Cook' and 'Clean House Comes Clean' for Comcast Network

*Fox Sports* - edited spots for Fox Soccer Channel promoting games and tournaments as well as shows 'David Beckham's Soccer USA' and 'Center Circle'

*Hieroglyphic Productions* - edited spots for the launch of Disney shows 'Hannah Montana' and 'The Mickey Mouse Club House', shoot spots for 'Handy Manny' and 'Mickey Mouse Club House'

**Edge Creative**, Burbank CA November 2004 – January 2006  
*Editor / Assistant Editor*

- edited and produced spots, up-ressed sequences, wrote copy, selected music, assisted in producing launch spots for hit shows 'Wildfire' for ABC Family as well as 'Medium' for NBC
- contributed concepts and copy to a Game Show Network original shoot

**Studio City**, Los Angeles CA July 2002 – November 2004  
*Vault Manager / Assistant Editor*

- organized and maintained library database, managed tape vault needs, encoded media for satellite feed, encoded and transmitted cuts to clients using Telestream Clipmail Pro
- dubbed tapes, black and coded stock, compiled reels, quality checked all final spots